**ROLE PROFILE**

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| **Role:** | **IGA Analyst** |
| **Location:** | **Bristol** |
| **Band:** | **2** |
| **Hours** | **35 hours (Hybrid, 3 days in the office)** |
| **Pre-Employment Checks** | **DBS Check  Financial Check  Qualification Check** |
| **Purpose of Role:** | As an Identity Governance Analyst, you play a pivotal role in ensuring the security and compliance of our digital assets. Your main responsibilities include managing user identities and access, supporting secure collaboration, and staying current with the latest technologies. You'll also be instrumental in raising security awareness within the organization. |
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| **About you:** | We are looking for an IGA Analyst who is detail-oriented, analytically minded, and well-versed in identity governance and access management practices. The ideal candidate possesses strong technical expertise across various identity technologies (e.g., Saviynt, Azure, SailPoint) and a track record of identifying, recommending, and implementing effective controls to address identity and access risks and compliance issues.  We're not just after technical proficiency, we're looking for someone with great soft skills too:   * Passion for IAM and Security * Problem-Solving Skills * Attention to Detail * Collaboration * Continuous Learning * Adaptability * Excellent Communication Skills |
| **Minimum criteria:** | * Experience in Identity Governance and Administration. * Proficiency with IGA tools and technologies such as Saviynt, SailPoint, EntraID etc. * Proven experience working as an analyst in the IAM space. * Strong understanding of access control values, RBAC, and least privilege access. * Knowledge of regulatory compliance frameworks (e.g., GDPR, NIST, ISO). * Excellent intuition, problem-solving, and communication skills. |
| **Role responsibilities:** | * Work with the business to onboard applications to Saviynt. * Work with cross-functional teams to design and propose solutions that address business needs. * Create detailed functional specifications and system requirements for development teams. * Participate in testing and quality assurance efforts to ensure that solutions meet the specified requirements. * Manage user identities throughout their lifecycle, including provisioning, deprovisioning, and access modifications. * Implement role-based access control (RBAC) and ensure appropriate access levels for all users. * Investigate and resolve access-related issues and violations. * Assist in preparing for and participating in audits related to identity and access management. * Generate and examine reports to demonstrate compliance. * Monitor IGA systems for suspicious activities and security breaches. * Maintain comprehensive documentation of IGA processes, policies, and configurations. * Provide training and guidance to end-users and colleagues on IGA best practices. * Stay updated with industry trends and emerging IGA technologies. * Identify opportunities for process optimization and automation. * Proactively address IGA-related challenges and issues. |
| **About the team:** | The purpose of this team is to protect the organisation from cyber threats through internal and external users and allow our customers to trust that we safeguard their information.  We pride ourselves on providing value to our customers, our key stakeholders and to our projects. We take a risk-based approach and provide pragmatic and helpful advice.  We deliver quality work, take a stand on our security principles, and help others in adopting them. We work collaboratively and imaginatively. |
| **About us:** | **THIS SECTION IS ONLY REQUIRED FOR EXTERNAL ADVERTS**  Motability Operations provides worry-free mobility solutions to over 630,000 customers and their families across the UK. Customers exchange their higher rate mobility allowance to lease a range of affordable vehicles (cars, wheelchair accessible vehicles, scooters and powered wheelchairs) with insurance, maintenance and breakdown assistance included. We are the largest car fleet operator in the UK (purchasing around 10% of all the new cars sold in the UK) and work with a network of around 5,000 car dealers and all the major manufacturers. We pride ourselves on delivering outstanding customer service, achieving an independently verified customer satisfaction rating of 9.8 out of 10.  We employee around 1200 people who are based across 3 locations: London, Bristol, and Edinburgh.  We know that our people are key to our success and our aim is to create an environment that allows our employees to flourish. We look for highly motivated people with a combination of commercial sense and real enthusiasm for meeting our customers' needs and in return, we offer the flexibility to balance your personal and work life.  At Motability Operations, we believe in building a diverse workforce, where our people are empowered to attend work as their true selves, and we encourage people from all backgrounds to apply. We want to sustain a culture that nurtures, where employees are free to flourish and where they’re rewarded equally, regardless of race, national or ethnic origin, sexual orientation, age, disability or gender. |